



LLOYD'S MARKET  
ACADEMY

# Certificate *of Completion*

Presented to

**Ann Other**

For the completion of

the LMA Lloyd's Market Academy  
Apprenticeship Programme based on the  
Lloyd's Syndicate Business Plan 2011

Held

**March to May 2011**

Terry Hayday  
Head of Professional Standards, Lloyd's Market Association

David Gittings  
Chief Executive, Lloyd's Market Association